

Contract Customer Benefits & Pricing

Below are the benefits and pricing differences between a YCG Contract Customer and a Non-Contract Customer. A contract customer has a **current calibration agreement on file.**

REPAIRS Contract Customer Pricing
Priority Repair – 1-2 week turn
\$40 Rush Fee (moves you to front of line)
\$25 Pick-up or delivery (\$50 round trip)
Invoiced NET-30

REPAIRS Non-Contract Customer Pricing
3-4 week turn
\$80 Rush Fee (moves you to front of line)
\$75 Pick-up or delivery (\$150 round trip)
Invoiced COD – Check must be presented to delivery tech when equipment is returned.
Credit cards accepted.

ON-SITE SERVICE Contract Customer Pricing
\$150 On-site fee
Discounted 1 st hour of repair, ½ hr minimum (\$70/hr first hour, \$86/hr after)
Invoiced NET-30

ON-SITE SERVICE Non-Contract Customer Pricing
\$150 On-site fee
\$86/hr, 1 hour minimum
Invoiced COD – Check must be presented to tech when service is completed. Credit cards accepted.

TRAINING Contract Customer Pricing
ONLINE TRAINING COMING SOON!
\$100 E-type
\$125 SW type
\$185 V-type
\$35 Additional Device/Updates
INVOICED NET-30

TRAINING Non-Contract Customer Pricing
ONLINE TRAINING COMING SOON!
\$125 E-type
\$150 SW type
\$210 V-type
\$55 Additional Device/Updates
FULL PAYMENT PRIOR TO TRAINING

SALES
Contract Customers
5% discount on new & refurbished products.
Contact YCG for your online coupon code!

