



Sales, Service, Calibration, and Training

YCG, Inc.

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Please note starting **March 1st, 2020** there will be special pricing for customers who returned a **signed 2020 calibration agreement** (Contract Customer).

All Non-Contract Customers will need to pay for services at the time of service or when equipment is returned. This includes calibrations performed by YCG.

<p align="center">REPAIRS Contract Customer Pricing</p> <p>Priority Repair – 1-2 week turn</p> <p>\$40 Rush Fee (moves you to front of line)</p> <p>\$25 Pick-up or delivery (\$50 round trip)</p> <p>Invoiced NET-30</p>	<p align="center">REPAIRS Non-Contract Customer Pricing</p> <p>3-4 week turn</p> <p>\$80 Rush Fee (moves you to front of line)</p> <p>\$75 Pick-up or delivery (\$150 round trip)</p> <p>Invoiced COD – Check must be presented to delivery tech when equipment is returned. Credit cards accepted.</p>
<p align="center">ON-SITE SERVICE Contract Customer Pricing</p> <p>\$150 On-site fee</p> <p>Discounted 1st hour of repair, ½ hr minimum (\$70/hr first hour, \$86/hr after)</p> <p>Invoiced NET-30</p>	<p align="center">ON-SITE SERVICE Non-Contract Customer Pricing</p> <p>\$150 On-site fee</p> <p>\$86/hr, 1 hour minimum</p> <p>Invoiced COD – Check must be presented to tech when service is completed. Credit cards accepted.</p>
<p align="center">TRAINING Contract Customer Pricing</p> <p>\$100 E-type</p> <p>\$125 SW type</p> <p>\$185 V-type</p> <p>\$35 Additional Device/Updates</p> <p align="center">\$100 DEPOSIT PRIOR TO CLASS; INVOICED AFTER CLASS NET-30</p>	<p align="center">TRAINING Non-Contract Customer Pricing</p> <p>\$125 E-type</p> <p>\$150 SW type</p> <p>\$210 V-type</p> <p>\$55 Additional Device/Updates</p> <p align="center">FULL PAYMENT PRIOR TO CLASS</p>

SALES
Contract Customers
Contact YCG regarding a discount on new & refurbished products.
We will send out information to each department.